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Version 5 Update Installation Instructions (Updating from V5 2020 or newer)

Hello Tradesmen's Customer:

For Updating Tradesmen's On Screen 3D Estimator, please follow these steps.

Please make sure you have a backup copy of .\OS3DE. Tradesmen's Software, Inc. cannot backup your data. If you do not already have a backup system in place, please contact your IT support and implement one right away. If you have no backup, there is nothing to recover from should there be a loss.

Note: Check that your support is current and that you are entitled to the update before proceeding. Your support expiration date can be found on the [Check Out License] tab/screen.

Contact Support
Check out License
Offline License
Support expires 4/08/2020

Modules	Availability	Offline good thru	ID	License Nickname	Assigned To User or reason why unavailable	Assigned To Computer	Requires
Estimator, WallCards	My Online		886	Testing	chris	DESKTOP-905982I	

Refresh
 Check out Selected License

Close

Tradesmen’s Software OS3DE must be closed in order to update.

1. Download/ Save and Install the **V5 Setup*.exe** found on <http://tradesmens.com/updates/downloads/>.
2. On the 3rd screen of the install, please verify **“Upgrade to a new version”** before clicking on [Next]. **DO NOT** change to “Full Install” as this will overwrite your existing data with our shipping data.
3. Verify destination folder on the 4th screen of the install, make sure you are directed to the location you specified. Our default location for a local install is C:\TSI\OS3DE. Make sure you are directed to the location you specified for other local location or a Network Install. [Next]
4. This next screen will give you the opportunity to review your settings and go [Back] should you need to make changes. [Next]
5. You do not need to reinstall the PDF to TIFF if you already have it on your computer. Leave the box unchecked and click [Next]
6. [Finish]
7. Launch the Program. The updated program will open and operate if your annual support contract is current or the update was purchased.
8. “Support Expired” will be shown in the upper right corner and the program will not launch if you need to renew annual support or have not purchased the update.

The screenshot shows a software window titled 'Check out License' with a red 'Support Expired' message in the top right corner. The window contains a table with the following data:

Modules	Availability	Offline good thru	ID	License Nickname	Assigned To User or reason why unavailable	Assigned To Computer	Requires
Estimator, WallCards	Unavailable		886	Testing	Support 1/13/20 older than		

At the bottom of the window, there are three buttons: 'Refresh' (with a circular arrow icon), 'Check out Selected License' (with a list icon), and 'Close - Without License' (with a close icon).

9. Annual support will need to be renewed or the update purchased to continue. Click on the [Contact Support] tab for a link and phone number for Technical Support.



To see "What's New" in the latest version(s) of the estimating program, open Tradesmen's Master Estimator and click on the word '**Help**', then '**What's New**'. Please read about our additions and changes.