TRADESMEN'S SOFTWARE, Inc.
OS3DE™
ON SCREEN 3D ESTIMATOR

P.O. Box 519, Morris, IL 60450 **1-800-667-9409** **www.tradesmens.com**

Tradesmen's Software policy for exchanging/replacing/correcting hardware keys:

Key must be sent **priority overnight** and have tracking information. This will assure we receive the key during normal business hours and we can return it to you for the ***next business day*.** You can use UPS or Federal Express for a carrier. Notify support@tradesmens.com that you have shipped a key and provide the tracking information.

Package needs to be sent to:

Tradesmen's Software, Inc.
2429 Parklake Drive
Morris, IL 60450

Please request ***Signature Required*** for the package. If no signature is required and we do not receive the key, you will be responsible for the lost or missing key.

If you are upgrading an older USB key or replacing a broken USB key, please include a check for $500.00.

If you are having a disabled USB key reprogrammed, please include a check for $150.00.

After we receive the key and check, Tradesmen's Software, Inc. will overnight the replacement key to you.